

4 August 2023

To: Customers and Truck Companies loading at GrainCorp sites

Re: GrainCorp Permits in Time Slotting and CropConnect upgrade

To improve customer service for trucks loading and unloading at GrainCorp sites, on 23 June 2023, GrainCorp updated Time Slotting to allow trucks to enter the truck code, steer allowance, weight-limit type, and associated permit numbers during the truck booking process.

After one week, more than 95% of trucks successfully entered their own truck details and only 5% were changed by GrainCorp when the truck was processed on the weighbridge. This is a fantastic result.

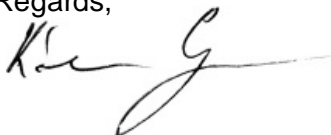
Since go live, GrainCorp has made several upgrades to the system to make it easier to work with and appreciate the patience some truck companies have had with the more complex PBS and HML combinations.

GrainCorp subcontractors should now start to log into time slotting and update their permits. Since go live, 65% have started to do so, and over coming weeks GrainCorp will work with subcontractors to support them to get this to 100%.

For further information, please refer to the accompanying updated frequently asked questions (FAQ) document.

Questions and feedback about the change are welcome. Please contact Time Slotting on 1800 809 482 (opt 2).

Regards,



Kieren Gardner
GrainCorp Road Compliance Manager